

NADP NADP website accessibility statement

This accessibility statement applies to nadp-uk.org, run by the National Association of Disability Practitioners CIC. The content on this website is designed for everyone to find, read, and understand. Where we have identified issues with the website's accessibility or compatibility with assistive technologies they are listed in this statement.

NADP is not a public sector body and do not need to abide by the regulations set out in the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). However, this document aims to offer support and information for those using our website and digital resources.

View the site your way

The site has been designed to enable you to:

- change colours, contrast and fonts
- zoom in up to 400% without the text spilling off the screen
- navigate the website using the keyboard
- navigate using speech recognition software

We have tested the performance of our website with a variety of combinations of browsers and screen readers:

- Desktop: NVDA + Firefox, Chrome
- Desktop: Safari + VoiceOver
- Mobile Apple devices: Safari + VoiceOver

In addition, there are several customisation options for your browser and device that could help you use this website and other websites more effectively:

- [AbilityNet](#) provide advice on making your device easier.

Feedback and contact information

Please [contact us](#) if you have an accessibility query including:

- If you are experiencing issues with accessing information or using the website
- If you find an accessibility problem not listed on this statement

- If you have positive feedback on the accessibility considerations made.

When you contact us there is a process in place that will acknowledge your contact and give you a timescale by which you can expect a reply.

We aim to give you an initial response within 5 working days.

Alternative formats

We've designed our content to be as accessible as possible. If you experience barriers, you can request alternative formats and we will do our best to assist you.

Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems, please [contact us](#) to register your difficulty. This helps us improve our systems.

Compliance Status

This website is mainly compliant with the [Web Content Accessibility Guidelines version \(WCAG\) 2.1 AA](#) standard with the exception of material in our Publications Section as detailed below.

Content in progress

NADP has some content that is still in the process being altered into a more accessible format.

Small areas of the NADP Publications section were originally stored in image pdf format. These are being converted to more accessible formats and checked against the originals.

If you have any difficulty accessing any content on nadp-uk.org please [contact us](#). We will acknowledge your contact within 5 working days and give you a timescale by which you can expect a reply.

Key accessibility points

Links without meaningful purpose

The majority of hyperlink text on the website includes meaningful information for users. Please let us know if you have identified pages where hyperlinks do not comply with our required standards.

Issues with interactive elements

Some of our forms are built and hosted through third-party software and 'skinned' to look like our website. Please let us know if any of our interactive elements don't have the required descriptive tags and labels.

Images without a description

The image content on the website has been audited and the content should contain meaningful alt-text or image description, where required. Images which are purely decorative should be identified as such (WCAG: 1.1.1).

Video and audio controls

All videos and audio on our website should have the required caption controls or transcriptions available (WCAG: 1.2.2, 1.2.4).

Contrast Issues

None of our pages contain elements with low contrast between the element and its background. This can cause text to be difficult to read, especially for those with low vision, poor eyesight, or colour blindness (WCAG: 1.4.3).

Please let us know if you find any issues. In the meantime, you can change the colours and contrast of this website to your preference by using a variety of third party tools such as [Change Colors for Chrome](#) and [Color Changer for Firefox](#). Alternatively, a high contrast viewer such as [High Contrast for Chrome](#) may make your viewing experience better. (WCAG 1.4.3 Contrast Minimum (AA)).

Issues with focus indicator

Please contact us if you have any issues with the visibility of the keyboard focus. While we work on the issue, you might like to try a browser plugin such as [Focus Indicator for Chrome](#). It highlights the current tab focus. This makes it easy to browse for and follow relevant links.

Page content reflow

If you experience any issues with reflow (WCAG: 1.4.10) or the Skip to Content function (WCAG: 2.4.1), you might try these workarounds. On a mobile or tablet device, use the built-in text-to-speech option in the accessibility menu of the Settings page. On a laptop or desktop, browser

plugins like [ReaderView](#) will display text in a simplified bespoke page with basic magnification and reflow options. The [SwiftRead](#) plugin presents one word at a time at a customisable size and speed.

Headings and menus

The heading structure of the website has been designed with a consistent and logical hierarchical heading structure to improve page navigation and user experience. The validity of the heading structure has been tested with the [HeadingsMap plug-in](#).

Third-party content

Our website contains third-party content. We do not have control over and are not responsible for the accessibility of this content, but we make best endeavours to work with the third-party to improve its accessibility. This may include:

- Links to non-NADP websites
- Content/functionality on our website
- Content hosted on other websites, such as social media sites.

NADP encourages all our partners and suppliers to ensure that accessibility information is included on their websites.

What we're doing to improve accessibility

We seek to fix accessibility errors identified through our auditing processes or fed back to us by our users as quickly as possible.

Our testing process

Our web designers tested the website using a combination of manual and automated checks alongside extensive user testing sessions with users of assistive technology.

The NADP Office continue to test the website regularly as well as checking all new material for accessibility issues.

Preparation of this accessibility statement

This statement was prepared on 28 July 2020. It was last reviewed on 29th November 2021.